

How to use Google Hangouts Live Chat for ACC Registration Help

Live online chat is available with a member of the ACC team to help you with ACC Registration!

Spring ACC Registration Dates: April 6—May 22

Open Live Chat Hours:

Monday—Friday from April 6—May 22

8:30 am– 12:00 pm and 1:00 pm – 4:30 pm.

(live chat is unavailable Tuesdays from 10am -11am)

If a chat is received outside of business hours, ACC staff will respond on the following business day.

What Live Chat can Help you with:

- Accessing your CCC student account (username and password assistance)
- Walking through ACC registration
- Determining what ACC classes to register for
- Any additional ACC questions you may have!

How to start a Hangouts Live Chat on a computer/laptop/chromebook

1. Go to hangouts.google.com or open Hangouts in Gmail.
2. At the top, click New Conversation and enter ccchsconnections@gmail.com and send invite to chat.
3. Once your invitation has been accepted by the ACC team, enter your message and hit 'Send'.

How to start a Hangouts Live Chat on mobile phone or tablet/ipad (Android and Apple)

1. Open the Hangouts app (or download in in the [Google Play Store](#) or [App store](#) if not already installed)
2. At the bottom right, tap '+Add' and 'New Conversation' and enter ccchsconnections@gmail.com and send invite to chat.
3. Once your invitation has been accepted by the ACC team, enter your message and hit 'Send'.

Online Video appointments through Google Hangouts:

To meet virtually through Google Hangouts video chat, please email accinfo@clackamas.edu to schedule an appointment for registration assistance with a member of the ACC team. Video appointments are available by appointment only.

Please email accinfo@clackamas.edu if you have any questions, need any help with registration or need help accessing google Hangouts live chat. We are here to help!